Can I have more than one SSO configuration on a help center?

Domain, access and SEO

No. Each help center has one JWT configuration: one Login URL and one shared secret, plus an optional Issuer and Audience.

Several of your own apps can still sign readers in to the same help center, as long as they all sign with that shared secret and match the Issuer and Audience if you set them. Readers who open the help center directly always go to the one Login URL, so that endpoint has to handle all of them.

If two audiences sign in through different systems, such as customers and partners, give each its own help center with its own SSO setup. Each help center needs a plan that includes SSO. See Create another help center.

How JWT single sign-on works on the developer portal shows how the pieces fit together.

Related articles

- Sign readers in with your own login (JWT SSO)
- Create another help center