

Arrange your home page in the classic editor

Classic template editor

Your home page is built from blocks, such as your categories, lists of popular articles, FAQs and a contact prompt. In the classic template editor you choose which blocks to show, put them in order and set each one up.

Who can do this: Owners and Admins · **Plans:** All plans

Your changes save to a draft automatically, and readers see them after you click **Publish**. See [Save, preview and publish in the classic editor](#).

Add a block

1. In the left menu, click **Template editor**, then click **Homepage**.
2. Under the list of blocks, click + **Add New**.
3. Choose a block in the list that appears.
4. Click **Add**.

Version: nwDsgn1

Home

Saved

Published

Northwind Help Center

The new Template Editor is ready – preview your site in it without touching what's live. Try the

How can we help?

Guides and answers for your Northwind charger, solar and ba

Search guides and answers

+ Add Component

+ Add Heading

Choose one of the main topics listed below to get start

Getting started

Home Dock charger

Customization

Search...

< Homepage

Categories Listing

Articles

+ Add New

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In Homepage, click + Add New

Drag a block by its handle to move it.

The new block goes to the end of the list and of your home page. To put it somewhere else straight away, use the preview instead: click **Add Component** where you want the block, choose it and click **Add**.

Block	What it shows
Categories Listing	Your categories as boxes or lists

Articles Listing	Up to two lists of articles, such as FAQs and your most viewed articles
Contacts Section	A short message with an Ask Us button that emails your team
FAQs Listing	Your FAQ articles, grouped by category
Heading	A heading with an optional subheading
Custom HTML	Anything you write in HTML

You can add **Heading** and **Custom HTML** as often as you like. The other blocks can be on your home page once each, so they leave the list after you add them. Your help center shows the first 10 blocks only.

Arrange and remove blocks

- **Move a block** by dragging it up or down in the list.
- **Remove a block** with the trash icon next to it in the list, or with the trash icon that appears when you point at it in the preview.
- **Change a block's settings** by clicking its name in the list, or by clicking the block in the preview. Its settings open under the list.

Category boxes in the preview are your real categories. Dragging them into a new order, renaming them, editing a description, changing an image or creating one with the **Create a Category** box changes your categories right away, on your live help center too, without **Publish**. **Reset to Published** doesn't undo these edits.

Categories Listing

Setting	What it does
Categories Position	Content shows the categories below the header. Header shows them inside the header, under the search field. Header needs the standard header style: with the minimal header, the categories don't show at all.
Display background color, Background Color: and Text Color:	While Display background color is on, which is the default, the two colors set the band behind your categories. Turn it off to keep the standard look.
Show categories listing heading and Show categories listing subheading	Show a heading and a subheading above the categories. Until you change them in Categories Listing Heading and Categories Listing Subheading , they read "Where to go from here?" and "Choose one of the main topics listed below to get started." The paintbrush icon next to each field sets its Text Size: , Text Align: and Text Color: .

Hide categories with no published articles

Leaves out empty categories, here and in the category menu on your other pages.

Categories Box Style:

Vertical Box puts each category's image above its title. **Horizontal Box** puts the image next to the title and description. **Listing** shows each category with a list of its top articles.

What would you like to include in the category box?

The title always shows. Add the **Description, Articles count and authors** or only the **Articles count**.

Full Width

For **Vertical Box** only: stretches category images you uploaded to the full width of the box. Icons keep their size.

Image Size:, Spacing and Category boxes per row:

The size of category images in pixels, the space inside each box (**Narrow, Medium** or **Large**), and how many boxes sit side by side, from one to four. They don't apply to **Listing**.

How many categories to display on the homepage?

All, or 3, 6, 9 or 12. When you have more categories than that, a **See all** button leads to the full list.

The category boxes follow the order of your categories. See [Change the order of articles and categories](#).

Articles Listing

- **Background Color:** and **Text Color:** set the colors of the band behind the lists and of its text.
- **Layout: List** shows article titles. **Block** shows each article as a card with the start of its text.
- **Sections** are the lists themselves. Pick **FAQs**, **Trending Articles** (your most viewed), **Latest Articles** (the newest) or **Recently Updated** under **Add a Section:** and click **Add**. You can have two sections.
- **Rename a section** by clicking its title under **Current Sections**, typing the new title and pressing Enter. Remove one with its trash icon.

A section with no articles to show says "There isn't anything here, yet." on your help center. For example, **FAQs** stays empty until you have FAQ articles. See [Write FAQs and add them to articles](#).

Contacts Section

This block needs a **Contacts Email** under **General**; without one, it doesn't show. Until you write your own text, it reads "Can't find what you are looking for? Don't worry, you can always" followed by an **Ask Us** button that opens an email to that address.

To write your own, use **Contacts Section Content:**. You can use HTML, and {email} inserts your contact email. The same text appears in every Contacts Section, including ones on category and article pages. To send readers to your contact form instead, see [Set up the contact form in the classic editor](#).

FAQs Listing, Heading and Custom HTML

- **FAQs Listing** lists your FAQ articles under the name of their category. Set its **Heading:** (until you change it, "FAQs") and an optional **Text:** under it.
- **Heading** has a **Heading:** and a **Subheading** field. You can also click the text in the preview and type.
- **Custom HTML** shows the HTML you write in **Custom HTML Component:**, exactly as written. Scripts in it run too. See [Add custom CSS and scripts in the classic editor](#).

Translate text in Custom HTML

Write a variable in curly braces where text should change by language, such as {welcome}, or {welcome|Welcome to our help center} to include a default text made of letters, numbers and spaces. Each variable gets a field under **Translatable**, where you enter its text for each language. Fill in every language: where one is missing, a {welcome} variable shows nothing in that language, and a variable with a default text shows the default.

The new template editor has many more blocks, which you can place on any page. See [Move your help center to the new template editor](#).

Troubleshooting

A block doesn't show on my help center. Check that you published. Then check that it's among the first 10 blocks, and for a Contacts Section, that **Contacts Email** is filled in.

I can't add a second Articles Listing. Use the two sections of one Articles Listing instead.

"You already have the maximum number of sections." An Articles Listing holds two sections. Remove one with its trash icon to add another.

My section title change doesn't stick. Press Enter after typing the new title.

Related articles

- [Customize the header, search and menu in the classic editor](#)
- [Customize category and article pages in the classic editor](#)
- [Set up the contact form in the classic editor](#)
- [Add custom CSS and scripts in the classic editor](#)