

Creating an article

Authoring Content

Creating and formatting an article in [HelpCenter.io](https://helpcenter.io) is a simple, intuitive process. Here's how you can do it:

1. Start by Creating a New Article: Navigate to the articles listing page on your dashboard. In the top left corner, you'll find a button marked with a plus sign "+". Click on it to create a new article.

🔍 Type here to search...



Select a category



Articles (204)



Sort: Last Modified (desc)

2. Title Your Article: You'll be directed to a new page where you can start crafting your article. Start by writing a title that accurately represents your article's topic.

Your article title goes here...



Created by **Ivan Penchev** 

Article Privacy



Slug

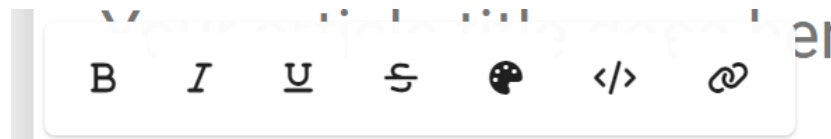
callout-demo-example



If you decide to manually edit the slug once, it will stop reflecting the title changes.

Category

3. Write Your Article: Below the title, you'll find a space for your article content. This is where you'll use our dynamic inline editor. This tool offers a plethora of options to customize and enrich your content, but it's designed to only display these options when needed.



4. Utilize the Content Block Editor: This is an inline menu that appears when you click on a text block. It offers options or the ability to create a link, and a button to insert a new block. The image shows the text "Here's what the inline article editor looks like." with a plus sign icon to its left. Below the text, a caption reads "Article editor inline toolbar".

5. Insert New Blocks: When you place the text caret on a line in the editor, a "+" button will appear on the left side of the text block. Clicking on this will display different block types you can include in your article, such as:

- Headings (H2, H3, and H4)
- Ordered and unordered lists
- Blockquotes
- Task checkboxes
- Images
- Embedded videos (supports YouTube, Vimeo, and Loom)
- Code blocks
- Horizontal lines
- Callout blocks (info, success, warning, danger)
- File attachments
- Internal notes
- FAQ sections
- Tables

- Articles

The H1 heading is reserved for the article title, ensuring the correct semantic structure of your page.

+ Here's what the inline article editor looks like.

H2 Heading 2
Make level 2 heading

H3 Heading 3
Make level 3 heading

H4 Heading 4
Make level 4 heading

☰ Unordered list
Insert bullet list

1☰ Ordered list
Insert numbered list

6. Embed Rich Media
HTML/JavaScript

7. Save or Publish
a draft by clicking
share your article

With this guide, c

ou'll need the

ou can save it as
ou're ready to
ve.

Happy writing!

Side toolbar