Show your dashboard in another language

Team and account

Show the HelpCenter.io dashboard in Swedish for you and your team. You choose one dashboard language for your account, and everyone who works in your help centers sees the dashboard in it. Your help centers and your readers don't change.

Who can do this: The account owner · **Plans:** All plans

Change the dashboard language

1. At the bottom of the left menu, click your avatar, then **Account Settings**.
2. Find **Dashboard language**, below **Profile Settings**.
3. Under **Language**, pick **Svenska**. Each language is listed by its own name: **English** and **Svenska**.
4. Click **Save**. The page reloads in the language you picked.

Save stays grayed out until you pick a language other than the current one. Every account starts in English, and English stays the language until you change it.

Who sees the language you pick

The dashboard language belongs to your account, and the help center decides which account's language you see.

- **Everyone working in your help centers** sees your language there, on every page of the dashboard for that help center, whatever their role.
- **People who joined through your invitation** and created their HelpCenter.io login from it see your language everywhere in the dashboard, including their own **Account Settings**.
- **People who already had a HelpCenter.io account** see your language in your help centers, and their own account's language on their **Account Settings** page and their list of help centers.
- **You**, in a help center someone else owns, see that account's language.

Only the account owner sees **Dashboard language**. Your teammates don't see the setting on their **Account Settings** page, so ask the owner if your team wants a change.

What changes and what doesn't

The dashboard's menus, buttons, pages and messages change: articles and the article editor, **Overview**, settings (plan and billing included), FAQs, the widget setup, the template editor and the setup wizard.

These stay as they are:

- **Your help centers.** Your articles, your help centers' languages and everything your readers see are not affected. To offer your help center in Swedish or another language, see Add a language to your help center.
- **Emails.** Emails from HelpCenter.io, such as invitations, stay in English.

- **Some text is still in English.** A few pages and parts of the dashboard aren't translated yet: some messages that appear after you save or when something goes wrong, role names, the lines that describe what a plan includes, browser tab titles, and the account menu on some account pages, such as **Billing & Invoices**. A few small labels are in English too.

Report a wording issue

The translations are written by AI. If a word or sentence reads wrong, click **Report a wording issue** under the **Language** list. It opens an email to support@helpcenter.io, so you can tell us where you saw it and what it should say. A screenshot helps.

Switch back to English

In Swedish, the same steps have Swedish labels.

1. Click your avatar at the bottom of the left menu, then **Kontoinställningar** (Account Settings).

2. Under **Instrumentpanelens språk** (Dashboard language), pick **English** in the **Språk** (Language) list.

3. Click **Spara** (Save). The page reloads in English, for your whole team.

Troubleshooting

I don't see Dashboard language on my Account Settings page. Only the account owner can change it. Ask the person who owns your HelpCenter.io account.

My teammate still sees English. They see your language in your help centers once their page reloads. On their own **Account Settings** page and help center list, people with an account of their own see that account's language.

"The dashboard language could not be saved. Please try again." Reload the page and save again. If it keeps happening, email support@helpcenter.io.

Related articles

- Invite your team
- Update your profile
- Add a language to your help center
- Contact HelpCenter.io support