

Does HelpCenter.io include AI?

Why HelpCenter.io

Yes. Catalyst includes AI Answers, AI writing help and AI translation. On Bootstrap and Growth, you can add AI Answers and AI writing help with the AI add-on for \$29/month (\$24/month billed yearly).

- **AI Answers:** readers ask a question in your search bar or the widget and get an answer written only from your published articles, with its sources.
- **AI writing help:** rewrite, shorten or draft text, and draft meta descriptions and alt text. Nothing changes until you accept it.
- **AI translation** (Catalyst): drafts a translation of an article for you to review and release.
- **On every plan:** readers can add your public help center to their own AI assistant through its MCP server, and AI tools get clean, readable versions of your pages.
- **On Growth and Catalyst:** connect Claude, ChatGPT and other AI agents to write, organize and analyze your help center.

There are no per-answer fees; fair-use limits apply. See [AI features in HelpCenter.io](#).

Related articles

- [AI features in HelpCenter.io](#)

- [Add AI Answers to your plan](#)