How do I get a free migration?

Why HelpCenter.io

Request it on our free migration page, and our migration team moves your existing help center to HelpCenter.io for you. Free migration is included on every plan, monthly or yearly.

1. Go to helpcenter.io/free-migration and click **Start your migration**. Under **Let our team handle it**, click **Request our team's free migration**.

2. Under **Where does your help center live today?**, pick your platform, or **Something else** if it isn't listed. Click **Continue**.

3. Enter your current help center's address under **Its address**, then answer **Roughly how many articles?** and **In how many languages?**

4. Under **Anything we should plan around?**, mention a deadline, private articles or a new domain. This one is optional. Click **Continue**.

5. Enter **Your name** and **Work email**, then click **Request free team migration**.

We review your knowledge base and tell you how long the move will take. Our team's migration work takes up to 7 working days (estimated). If you'd like your new help center to look like your old one, ask for that in your request too. Prefer email? Write to migrate@helpcenter.io.

Not sure your plan includes free migration? Ask us at support@helpcenter.io.

Related articles

- Can you move my existing help center to HelpCenter.io?

- Plans and pricing