

# How to get an API key?

## Uncategorized

[HelpCenter.io](#) provides API keys directly from your dashboard, so you can start integrating right away — no need to contact support anymore.

API keys allow you to securely connect your help center with external tools, custom integrations, or internal systems.

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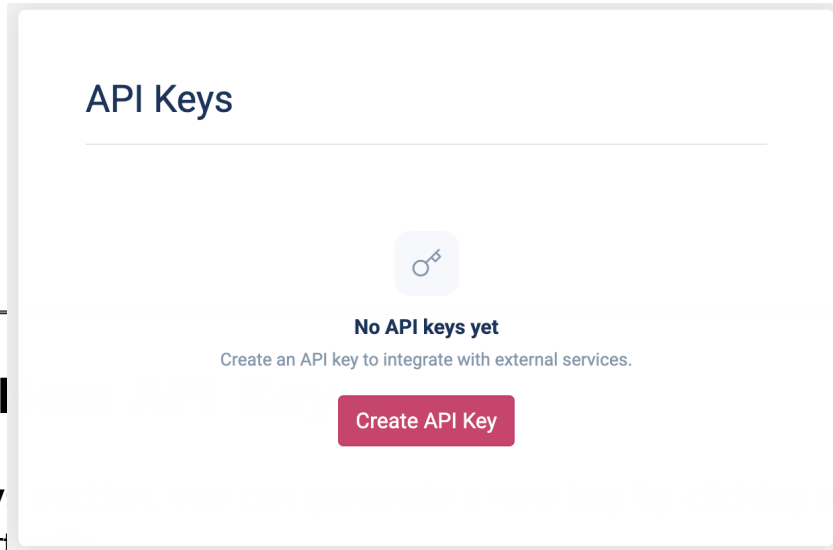
## Where to Find Your API Keys

To generate or manage your API keys:

1. Log in to your [HelpCenter.io](#) **dashboard**.
2. Select the help center you want to work with.
3. Open **Settings** from the main navigation.
4. Go to the **API Keys** section.

## Creating a Key

Inside the **API Key** section, click the "Create API Key" button to start



the "Create API

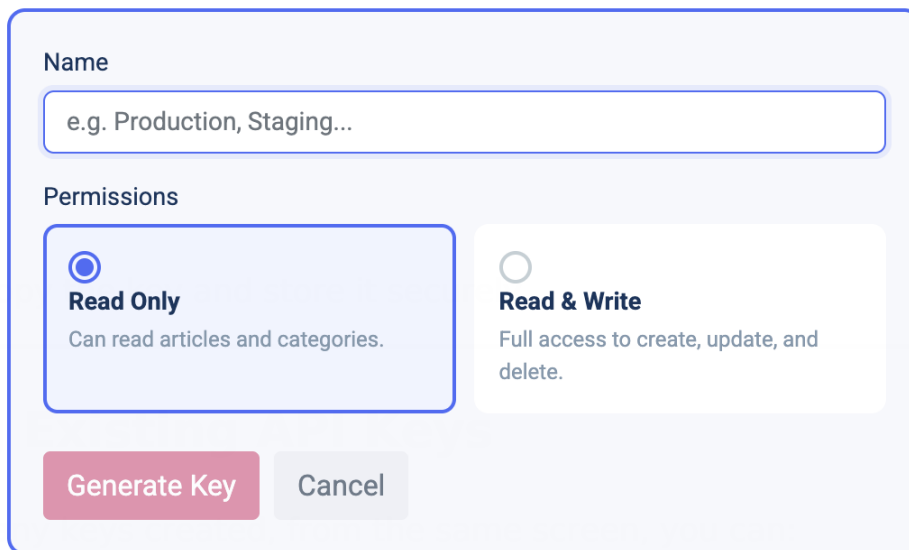
When creating a key, you can:

- Give the key a **descriptive name** (recommended for managing multiple integrations)
- Choose the appropriate **access level** below Permissions:
  - **Read-only** — for fetching articles, categories, or public data
  - **Read & write** — for creating or updating content programmatically

Once created, click

## Managing

Once you have a

A screenshot of a form for creating an API key. The form has a light blue background and a blue border. At the top, it is titled "Name" and has a text input field containing "e.g. Production, Staging...". Below this is a "Permissions" section with two options. The first option, "Read Only", is selected with a blue radio button and includes the description "Can read articles and categories." The second option, "Read & Write", is unselected with a white radio button and includes the description "Full access to create, update, and delete." At the bottom of the form, there are two buttons: a red "Generate Key" button and a grey "Cancel" button.

- View all active API keys
- Revoke keys you no longer need
- Rotate keys if one has been compromised

Changes take effect immediately.

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## Security Best Practices

To keep your help center secure:

- Use **read-only keys** whenever write access isn't required
  - Create **separate keys per integration**
  - Never expose API keys in client-side code or public repositories
  - Revoke unused keys regularly
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## What Can I Use the API For?

Common use cases include:

- Syncing articles with other documentation systems
- Powering custom search or AI assistants
- Automating content updates

- Integrating your help center into internal tools or workflows

For detailed endpoints and examples, see the **API documentation**.

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If you're unsure which access level you need or have a specific use case in mind, start with a read-only key — you can always create additional keys later.