

Restore an earlier design

Design and templates

Every time you publish your design, HelpCenter.io keeps a copy. If a change didn't work out, restore an earlier version and it goes live again in one step.

Who can do this: Owners and Admins (Editors through **Customize** on your help center) · **Plans:** All plans

Restore a version

1. In the left menu, click **Template editor**, then open the **Version history** tab.
2. Find the version you want back. The list shows every publish, newest first, with its version note and the date it was published. The version readers see now is marked **Live**.
3. Click **Restore** next to it.
4. The editor asks **Restore this version to the live site?** Click **Restore and publish** to confirm.

The screenshot displays the Northwind help center editor. The main content area shows a 'HELP CENTER' page titled 'How can we help?' with a search bar and a list of popular articles like 'Getting started' and 'Home Dock charger'. On the right, the 'Version history' panel is open, showing a list of published versions. The current draft is at the top, followed by several published versions with their respective dates and times. A dark blue banner at the bottom of the screenshot contains the text: '1 Version history lists every publish, newest first' and 'A restore goes live immediately, with no separate publish step.'

1 Version history lists every publish, newest first

A restore goes live immediately, with no separate publish step.

What happens when you restore

- **It goes live at once.** Readers see the restored design right away.
- **It's added as a new version.** The restored copy appears at the top of the list as **Revert to version #N**, marked **Live**. The versions after it stay in the list, so you can switch back again.
- **Your draft is replaced.** The editor starts a fresh draft from the restored version. Any unpublished changes you had are discarded, so publish or note them before you restore.

- **The whole design comes back together:** your brand settings (including your Site name), colors, fonts, pages, navigation, scripts, custom CSS and translated design texts.

What a restore doesn't change

Only your design is restored. Your articles, categories, languages and settings stay exactly as they are. To bring back an earlier version of an article, see [See and restore earlier versions of an article](#).

Only want to throw away your draft?

If you haven't published yet and want to start over, you don't need a restore. Click **Reset draft** (next to **Current draft** in Version history, or the clock icon in the top bar) to go back to the published design. See [Publish your design](#).

Good to know

- Version history shows your last 50 publishes.
- The live version has no **Restore** button, because it's already live.
- A **Version note** when you publish makes the right version easy to find later. Versions without a note show only their number and date.

Troubleshooting

"No published versions yet." You haven't published a design yet, so there's nothing to restore.

Your help center still shows the old design. Reload the page. If it still looks the same, see [My changes don't show on my help center](#).

Related articles

- [Publish your design](#)
- [See and restore earlier versions of an article](#)