# The HelpCenter.io API

**Integrations and API**

The HelpCenter.io API lets your own code and tools work with your help center. Keep articles in sync with your product docs or a Git repository, import content in bulk, publish a release's changes together, answer reader comments and pull your statistics into your own reports. It's a REST API at https://api.helpcenter.io/v1 that sends and receives JSON.

**Who can create keys:** Owners and Admins · **Plans:** All plans

## Get started

1. Create an API key in **Settings** → **API keys**. See Create an API key.
2. Give the key to whoever builds the integration. Keys belong on your servers: never in a web page, an app's front end or a public repository.
3. Make a first request with Quickstart: your first API request on the developer portal.

The API is included in every plan. A few endpoints act on features of a particular plan, such as staged changes on Catalyst, and connecting AI agents needs Growth or Catalyst.

## The developer portal

The developer portal, developers.helpcenter.io, documents every endpoint, field, limit and error, with code samples in several languages. The full API specification that used to be on this page lives there now.

- Build on HelpCenter.io: what you can build, and which part of the platform fits each job.
- REST API reference: articles, categories, images, staged changes, comments, team notes, statistics and more.
- Webhooks: get a request on your server when articles or categories change.
- Connect an AI assistant to your help center: let Claude, ChatGPT and other AI agents work in your help center.

To generate a client library or load the API into an API tool, use the machine-readable OpenAPI 3.1 description of every endpoint at https://api.helpcenter.io/openapi.json, or https://api.helpcenter.io/openapi.yaml for YAML. Reading it needs no API key.

## Related articles

- Create an API key
- Connect Claude, ChatGPT and other AI agents
- Integrations overview